



## ⚠️ IMPORTANT ⚠️

### SETUP REQUIRED

Your device is no longer pre-configured and it **DOES NOT** function. Prior to mounting, you **MUST** properly set up your device by using the '*Device Setup*' feature of the GSatSolar mobile app.

## ⚠️ WARNING ⚠️

### ACTIVATION REQUIRED

In addition to device setup, your device won't start transmitting until it has been activated. Contact your provider to activate a data plan for your device prior to setup.

### BILLING

The reporting rate you select while setting up your device will affect your billing. Contact your provider for details.

## 1. CHARGE YOUR DEVICE

Before setup, your GSatSolar needs to charge its battery. Just place it in direct sunlight for 2–6 hours with the solar panel facing up and toward the sun.

## 2. SET UP MAPPING ACCOUNT

While your device is charging, log in to the tracking portal and add it as an asset. If you're not sure how to access the portal, reach out to your provider for help.

### 3. SET UP YOUR DEVICE

*Download* the GSatSolar mobile app. Visit '**Device Setup > Start Reporting**' and follow the on-screen instructions.



### 4. CONFIRM YOUR DEVICE IS WORKING

Put the device back in direct sunlight for at least 30 minutes. After that, check your tracking portal to make sure the device has sent its location and shows up on the map. If it has not, contact your provider for support.

### 5. MOUNT YOUR DEVICE

Securely attach the device to whatever you want to track, with the solar panel face-up toward the sky.

## SUPPORT

### *Firmware Updates*

Using the mobile app, visit '**Device Setup > Update Firmware**' to install the latest firmware version.

### *Diagnostic Report*

Send a diagnostic report to your provider by using the mobile app. Visit '**Connect to Device > Diagnostic Report > Share**'

### *Troubleshooting*

For additional support, documentation, and troubleshooting, please contact your provider.